

REPORT FROM THE PROFESSIONAL DEVELOPMENT COMMITTEE

The Professional Development Committee met on Tuesday 25th January 2011 at St Andrews University. Our December meeting was cancelled due to the bad weather.

Key Points

SUS Christmas Seminar

As you know the seminar was cancelled due to the bad weather and although it had improved by that week the unpredictable nature of the weather resulted in us having to cancel. We also took into consideration the amount of days people had lost due to the weather.

The EGM and Future of SUS discussions will now take place on Monday 21st February at Peffermill. This is open to everyone and we would encourage you to send people to this to ensure the views of participants are as reflective as possible.

SUS Conference 2011

Conference will this year be hosted at St Andrews University on 14th and 15th of June. The event will take place in the new medical building which is very impressive and accommodation will be in the hotel on campus. The dinner will be in the University Main Hall with drinks on the lawn if weather is kind to us.

Jamie Andrew the mountaineer will be our keynote motivational speaker and he tells an amazing story of surviving a climbing accident and the tragic death of his companion as he continued to grip on to his own life. It's highly motivational and heart wrenching so have the hankies ready!

We will stick with the same format and will have a draft programme ready for the next exec. We introduced a charge last year and this year we would like to increase this to ensure that delegates cover the true cost of the facilities, accommodation and catering. This would result in costs of £73 per day for attending conference with accommodation or £38 for a day delegate (prices exc VAT) & dinner £35 although these are all subject to confirmation. Sponsorship money and other income would then be used to pay for other costs such as speakers. We are not looking to make money on the event but we do need to make sure conference is a break even event.

SUS Forums

There will be an operations forum on 24th March at Dundee University and this will be on setting customer service standards and monitoring them through mystery shops. The hope is that we agree a SUS mystery shop template that means we can mystery shop each others facilities.

SUS Volunteering Strategy

PDC is working towards the development of a volunteering strategy which will fall in line with the commonwealth games strategy when it is published. However after consultation with many Universities Rona feels that what is actually needed is a guide to engaging and managing volunteers and this will be produced and launched at conference.

SUS Executive is asked to consider the following:

Item
<ul style="list-style-type: none">To agree the proposed costs for conference